



SEALCON RETURN POLICY

As the market leader in cable management solutions, we strive to preserve Sealcon's core values by providing excellent products and unparalleled service to our customers. In an effort to support your customer experience, we request the following:

- A written Return Material Authorization (RMA) request should be initiated with your Regional Sales Team.
- Items eligible for return:
 - must be within 30 days from the invoice date
 - must be in original, sealed manufacturer bag(s)
 - must be in resellable condition
 - incorrect, defective, or damaged parts
- Items NOT eligible for return:
 - O-rings and/or Seal Rings
 - Inserts
 - Cable
 - Enclosures
 - Conduit
 - Assembled/Packaged items
 - Custom designed items
 - Tools

- An approved RMA could be subject to a Restocking Fee.
- An approved RMA form must be included with all returned items.
- An approved RMA expires 30 days from the date of issue. Upon expiration, a new request must be authorized.
- Customer may be responsible for return freight charges.